



Electronic Filing
Taxpayer Assistance

Kiosk's Available at these Locations:

- **Akron Taxpayer Service Center**
Akron Government Center, 161 S. High Street, Suite 501, Akron, OH 44308
- **Cincinnati Taxpayer Service Center**
900 Dalton Avenue at W. 8th Street, Cincinnati, OH 45203
- **Cleveland Taxpayer Service Center**
Cleveland State Office Tower, 615 W. Superior Avenue, 5th floor, Cleveland, OH 44113
- **Columbus Taxpayer Service Center**
4485 Northland Ridge Blvd., Columbus, OH 43229
- **Dayton Taxpayer Service Center**
40 S. Main St. 5th Floor, Dayton, OH 45402
- **Toledo Taxpayer Service Center**
One Government Center, Suite 1400, Toledo, OH 43604
- **Youngstown Taxpayer Service Center**
242 Federal Plaza West, Suite 402, Youngstown, OH 44503
- **Zanesville Taxpayer Service Center**
601 Underwood Street, Zanesville, OH 43701
- **Sales and Use Tax Division**
30 E. Broad St., Columbus, OH 43215

Contact Us for Help:

- eForms Assistance: 888 405-4039
- TeleFile Assistance: 888 405-4039
- OBG Assistance: 866 644-6468
- CAT Assistance: 888 722-8829

Help Desk Functions:

- Some functions cannot be performed via the self-help functions of eForms

e.g.

- Taxpayer registers as an authorized filer
- Registration with an incorrect FEIN/SSN

Contact us at: 888 405-4089 for assistance

The Web:

Still not sure? Check out a [detailed, point-by-point comparison](#) of each sales tax filing method.



The **Ohio Business Gateway** (OBG) is a one-stop shop for common state government transactions including the filing and payment of sales tax returns. Electronic checks and credit cards are accepted for online payment. UST-1 return filing is now even more efficient with the addition of [optional file upload capabilities](#) that will cut down or eliminate online data entry when filing a UST-1 on OBG. If you need help filing on OBG, there's a [tutorial](#) available to assist you (note: this tutorial contains audio).



The next generation of sales and use tax forms is **eForms**. Through the Department of Taxation's innovative eForms technology, business operators can complete Adobe Acrobat versions of Ohio's universal sales and use tax forms, much as they would on paper. By using eForms, taxpayers have the option of making payment by credit card, electronic check, or paper check.



A tried and true method of electronic filing is by touch-tone telephone. If you are a small business owner with a regular (single) county vendor's license, Ohio's **TeleFile** system may be for you. TeleFile users may remit payment by credit card or electronic check. To access the sales tax TeleFile system, call **(800) 697-0440**.

Available Resources:

1. **Walk-in Support**
2. **Telephone Support**
3. **Web @ tax.ohio.gov**

